

## Notice of Privacy Practice

**This Notice Describes How Medical Information About You May Be Used, Disclosed and How You Can Get Access to This Information. PLEASE REVIEW IT CAREFULLY.**

If you have any questions about this notice, please contact the Compliance Officer at (480) 899-9430

### **Your Rights**

When it comes to your health information, you have certain rights. This section explains rights and some of our responsibilities to help you.

#### **Get an electronic or paper copy of your medical record**

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

#### **Ask us to correct your medical record**

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say "no" to your request, but we'll tell you why in writing within 60 days.

#### **Request confidential communications**

- You can ask us to contact you in a specific way (example, home or office phone) or to send mail to a different address.
- We will say "yes" to all reasonable requests.

#### **Ask us to limit what we use or share**

- You can ask us **not** to use or share certain health information for treatment, payment, or our operations.
  - We are not required to agree to your request, and we may say "no" if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer.
  - We will say "yes" unless a law requires us to share that information.

#### **Get a list of those with whom we've shared information**

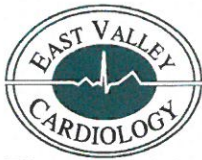
- You can request a list (accounting) of the times we've shared your health information for up to six years from to the date of your request, who we shared it with and why.
- We will include all the disclosures except for those about treatment, payment, and health care operation, and certain other disclosure (such as any you asked us to make). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

#### **Get a copy of this privacy notice**

- You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

#### **Choose someone to act for you**

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.



### **File a complaint if you feel your rights are violated**

- You can file a complaint if you feel we have violated your rights by contacting us using the information on Page One.
- You can file a complaint with the U.S. Department of Health and Human Services office for Civil Rights by sending a letter to 200 Independence Ave. S.W. Washington, D.C. 20201, or calling 1-877-696-6775, or visiting [www.hhs.gov/ocr/privacy/hipaa/complaints/](http://www.hhs.gov/ocr/privacy/hipaa/complaints/).
- We will not retaliate against you for filing a complaint.

### **Your Choices**

**For certain health information, you can tell us your choices about what we share.** If you have a clear preference for how we share your information in the situations described below.

#### **In these cases, you have both the right and the choice to tell us to:**

- Share information with your family, close friends or others involved in your care.
- Share information in a disaster relief situation.
- Include your information in a hospital directory.
- Contact you for fundraising efforts.

Should you be unable to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

#### **In these cases, we *never* share your information unless you have given us written permission.**

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes

*If you do give us authorization, you may revoke it at any time by submitting a written revocation to our Compliance Officer and we will no longer disclose Protected Health Information under the authorization. But any disclosure that we made in reliance on your authorization **before** you have revoked it will not be affected by the revocation.*

### **Our Uses and Disclosures**

We typically use or share your health information in the following ways:

**Treat you-** We can use your health information and share it with other professionals who are treating you.

**Run our organization-** We can use and share your health information to run our practice, improve your care, and contact you when necessary.

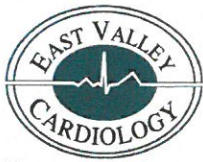
**Bill for your services -** We can use and share your health information to bill or get payment for health plans or other entities.

**We are allowed or required to share your information in other ways** – usually in ways that contribute to the public good, such as public, health and research. We have to meet many condition in the law before we can share your information for these purposes.

### **Help with public health and safety issues**

We can share health information about you for certain situations such as:

- Preventing disease
- Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety



### **Do research**

We can use or share your information for health research.

### **Comply with the law**

We will share information about you if state or federal laws require it. Including with the Department of Health and Human Services if it wants to see that we are complying with federal privacy law.

### **Respond to organ and tissue donation requests**

We can share health information about you with organ procurement organizations.

### **Work with a medical examiner or funeral director**

We can share health information with a coroner, medical examiner, or funeral director upon the death of an individual.

### **Address workers' compensation, law enforcement, and other government requests**

We can use or share health information about you:

- For workers compensation claims.
- For law enforcement purposes or with a law enforcement official.
- With health oversight agencies for activities authorized by law.
- For special government functions such as military, national security, and presidential protective services.

### **Respond to lawsuits and legal actions**

We can share health information about you in response to a court or administrative order, or in response to a subpoena.

### **Our Responsibilities**

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have comprised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.

### **Changes to the Terms of This Notice**

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site.

November 3, 2017

*Reference Number 11.07*